Nomination: 18191

QC WEBSITE: SERVICES IN ONE CLICK

Page: General Information

Name of Organization / Company

Quezon City Government-Public Affairs and information Services Department

Logo

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platform.com/file/26975/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWRpYUlkIjoyNjk3NSwiYWxsb3dOb3RaWduZWRVcmwiOiJGYWxzZSIsImlnbm9y
dtGGW4NnuZQsn_Zo?QC%20Government%20Logo.jpg)

Web Site Address

https://quezoncity.gov.ph/ (https://quezoncity.gov.ph/)

Page: Entry Information

Entry Title

QC WEBSITE: SERVICES IN ONE CLICK

Category

Q05 - Q14 - Award for Innovation in Websites and Blogs > Q10. Award for Innovation in Government Websites

Submission Format

An Essay of up to 625 Words

Essay

THE QUEZON CITY GOVERNMENT WEBSITE: QCITIZENS DOOR TO THE LOCAL GOVERNMENT

The Quezon City Government website was designed to ensure that all its Quezon Citizens (QCitizens) will have easy and efficient access to the city government and its services:

• Complete Information: The website provides all pertinent information about the government, its officials, its programs and assistance on how to avail of services provided including the following:

o About QC – everything one needs to know about the city – geographical information, its leaders, sister cities, etc

o Mayors Desk – shares information on the current city leader – her agenda, brand of leadership, avocacies, etc

o Departments – informs the citizens of the different departments and offices which ensures the government is efficiently serving its citizens and running the city

o City Programs – makes the citizens aware of all the programs the city has been implementing and embarking on

o City Guides – offers step by step guide on how to avail of the services and assistance provided by the local government

o Public Notices – displays all the ordinances, executive orders, resolutions made by officials. It also publishes all projects for bidding and bidding results

o Calendar – announces all public activities of the local government

• Access to Services

o eServices – the website offers access to the city's eServices where there are 23 transaction types available. This is another innovation because LGUs usually offer online payment of business taxes only. But through our eservices, 23 services like availing scholarship, payment of traffic violation ticket, request for burial assistance, complaint against eering official or business and others can be accessed and processed online.

• Immediate Contact

o Peoples Corner – citizens can report erring businesses and city officials, as well as questionable government transactions

o Chatbot – citizens can now send in queries and receive reply immediately

• Videos
People can watch audio-visual content and visual stories produced by the Public Affairs and Information Services Department

• Air Quality
Two to three times a week, citizens can monitor the quality of air they
breathe as the readings of qir quality sensors are posted in the website

As of January 16, 2024 the website has 10,566,167 Users and 48,533,224 Pageviews.

For this category please provide

An essay of up to 625 words describing the website or blog and the innovative aspect of the site since July 1 2021 that you are nominating, **OR** a video of up to five (5) minutes in length illustrating the same.

A link to the site, which you must attach to your entry through our attachment/link uploading tool. If your site is not publicly available (i.e. it's private or password protected), upload a video of up to three (3) minutes that demonstrates the features and functions of your site.

Optionally, you may list creative and production credits for your site - a list of the people and organizations that contribute to its development.

Credits

MR. MICHAEL VICTOR N. ALIMURUNG

City Administrator

Office of the City Administrator (OCA)

MR. ENGELBERT APOSTOL

Department Head

Public Affairs and Information Services Department (PAISD)

MS. MIRIAM TAMAYO

Office of the City Administrator (OCA)

MR. JOHN CARLO TUAÑO

Public Affairs and Information Services Department (PAISD)

MS. KATIA QUIROLGICO

Public Affairs and Information Services Department (PAISD)

MR. DEAN FRANCIS ALFAR

Office of the City Administrator (OCA)

Do You Have Supporting Files You Would Like to Upload?

Yes

Audio (Mp3), Documents (PDFs, Word, PowerPoints), Images (PNG, JPG, TIF), and Video (Mp4)

200 MB Max per File

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Quezon%20City%20Government%20Official%20Website%20-%20Navigation.mp4)

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Do You Have Website URLs you would like to link to

Yes

URL 1

https://quezoncity.gov.ph/ (https://quezoncity.gov.ph/)

URL 2

URL 3

URL 4

URL 5

URL 6

URL 7

URL 8

URL 9

URL 10

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