

Nomination: 18222

MDI Novare: The Future Is Ours

Page: General Information
Name of Organization / Company MDI Novare
Logo Download File (https://asiastevieawards.secure-platform.com/file/26667/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWVpYUlkIjoyNjY2NywiYWxs3dOb3RTaWduZWRVcmwiOiJGYWxzZSIsImInbm9yMDINovarelogo_new_fc%20%281%29.png)
Web Site Address www.mdinovare.com (http://www.mdinovare.com)
Page: Entry Information
Entry Title MDI Novare: The Future Is Ours
Category B01 - B12 - Award for Excellence in Corporate Innovation > B10C. Award for Excellence in Innovation in Technology Industries - 100 or More Employees
Submission Format An Essay of up to 625 Words
Essay <p>For over 35 years, MDI Novare has been at the forefront of digital transformation in the Philippines. We design, integrate, and maintain infrastructure for computing, networking, information security, wireless, and mobility. We also manage information technology services for the Philippines' top corporations and government agencies.</p> <p>As a pioneer in Information and Communications Technology in the Philippines, MDI Novare has brought many firsts in the Philippine Market. From bringing client-server and IP/Ethernet networking technology to break the technology monopoly of big iron and mainframe players to introducing fixed broadband wireless to help connect our over 7,000 islands, MDI Novare has always been a champion of innovation.</p> <p>MDI Novare takes pride in being the digital transformation partner of choice for the country's market leaders. Even amid the global pandemic, we remained steadfast in our commitment to our clients by enabling rapid digitalization through innovative solutions such as online account opening capability, digital KYC, mobile apps, API mechanisms, AI, chatbots, etc. while keeping our infrastructure running, stable, and secure.</p> <p>Since 2016, we have proven to be an innovative partner to Globe Telecom, the largest telecommunications company in the Philippines, through the Globe Managed Private Cloud project. This introduced a distinctive on-premise cloud environment, offering not just infrastructure as a service but also 24/7 support and management for 3 data centers housing 2,000+ servers and 3,100+ unique IT assets. Our teams meticulously assess current and incoming project instances and workloads, flawlessly delivering a 100% average uptime - surpassing the targeted uptime of 99.95%. Additionally, we achieved a perfect 100% average SLA uptime with an impressive average resolution time of <24 hours for incident tickets, contributing to a 30% reduction in overall tickets.</p> <p>In 2021, we collaborated with Fortune Life, a Filipino insurance company, to launch a mobile app that addressed the evolving needs of their customers. This app enabled contactless transactions, offering users real-time access to services ranging from insurance applications to policy issuance, payments, and monitoring. The app featured a seamless experience - allowing users to apply, decide, pay, and receive policies within a single user-friendly platform. We also integrated APIs to enable transactions through different banks and local e-wallets like GCash and Maya. As a result, Fortune Life was able to service 600+ COVID-19 attributed cases and Php47M in insurance payouts. Additionally, the app facilitated Php3M in outpatient and hospitalization payouts, leaving a positive impact on the lives of Filipinos.</p> <p>In 2022, we partnered with Manila Observatory for a digital transformation project to help advance their forecasting capabilities for clean energy, weather, and climate. Through strategic technology upgrades, we equipped the Manila Observatory with the essential tools needed to generate more accurate and frequent forecasts. From 1 forecast every 24 hours, we enabled them to conduct multiple forecasts each day by reducing simulation runtime and multiple system upgrades including additional multicore and multiprocessor computer systems, expanded storage capacity (cloud and internal storage), and the computation of unused capacity. As a result, forecasts are now accomplished every 6 hours, marking a 400% increase in both capacity & frequency, allowing accurate predictions. This empowered researchers at the Manila Observatory and ensured that the general public received timely and reliable data to inform decision-making in the realms of weather, climate, and clean energy.</p> <p>At MDI Novare, innovation is at the core of everything we do. To this day, our mission remains the same - to harness the undeniable power of technology for good. By fostering a culture where our people feel empowered to explore new ways of doing things, we are confident to co-pilot change in the industry and improve lives as we lead digital transformation through top-notch technology solutions, data-driven customer insights, delightful customer experiences, and world-class talent.</p> <p>We are MDI Novare - and the future is ours.</p>

For this category please provide

An essay of up to 625 words describing the nominated organization's innovative achievements since July 1 2021, **OR** a video of up to five (5) minutes in length illustrating the same. Describe the organization's innovative achievements in at least three (3) of the following areas: organizational management, corporate social responsibility, financial management, corporate communications, customer service, human resources and employee development, information technology, marketing, product design & development, and research & development.

Optional (but highly recommended), a collection of supporting files and web addresses that you may upload to our server to support your entry and provide more background information to the judges.

Do You Have Supporting Files You Would Like to Upload?

No

Do You Have Website URLs you would like to link to

Yes

URL 1

<https://youtu.be/OSISMnAAdq4> (<https://youtu.be/OSISMnAAdq4>)

URL 2

<https://youtu.be/cpY3kGW64vE> (<https://youtu.be/cpY3kGW64vE>)

URL 3

<https://youtu.be/tBgAkWFD964> (<https://youtu.be/tBgAkWFD964>)

URL 4

<https://youtu.be/sGnUU5I5f18> (<https://youtu.be/sGnUU5I5f18>)

URL 5

<https://youtu.be/WACZVmrN4A> (<https://youtu.be/WACZVmrN4A>)

URL 6

www.mdinovare.com (<http://www.mdinovare.com>)

URL 7

<https://www.mdi.net.ph/2023/08/mdi-novare-honored-with-multiple-accolades-at-the-2023-asia-pacific-stevie-awards/> (<https://www.mdi.net.ph/2023/08/mdi-novare-honored-with-multiple-accolades-at-the-2023-asia-pacific-stevie-awards/>)

URL 8

<https://www.novare.com.hk/2020/03/back-to-back-victories-for-novare-technologies/> (<https://www.novare.com.hk/2020/03/back-to-back-victories-for-novare-technologies/>)

URL 9

<https://www.mdi.net.ph/2021/06/filipino-tech-company-mdi-novare-receives-multiple-global-recognitions/> (<https://www.mdi.net.ph/2021/06/filipino-tech-company-mdi-novare-receives-multiple-global-recognitions/>)

URL 10

<https://drive.google.com/file/d/1PWN2tWOzIFG9B62ZungxtUGLxxqjw7-b/view?usp=sharing> (<https://drive.google.com/file/d/1PWN2tWOzIFG9B62ZungxtUGLxxqjw7-b/view?usp=sharing>)

By your submission of this entry to The Stevie Awards you verify that you have read and agree to abide by the regulations, terms and conditions of the competition (<http://asia.stevieawards.com/rules-and-terms-conditions-competition>).

Terms and Conditions

I Agree