

Company: Viettel IDC
Company Description: Viettel IDC is a leading provider of data center and cloud computing services in Vietnam. After more than 17 years of development, we are proud to be Vietnam's first Data Center and Cloud Computing service provider with the most diverse service ecosystem, offering a wide range of services such as colocation, cloud computing, managed hosting, and network security.
Nomination Category: Sustainability Categories
Nomination Sub Category: Sustainability Service of the Year - in Asia, Australia and New Zealand
Nomination Title: Viettel IDC



1. Which will you submit for your nomination in this category, a video of up to five (5) minutes in length about the achievements of the nominated organization since 1 January 2023, OR written answers to the questions for this category? (Choose one):

Written answers to the questions

2. If you are submitting a video of up to five (5) minutes in length, provide the URL of the nominated video here, OR attach it to your entry via the "Add Attachments, Videos, or Links to This Entry" link above, through which you may also upload a copy of your video.
3. If you are providing written answers for your submission, you must provide an answer to this first question: Briefly describe the nominated organization: its history and past performance (up to 200 words):

Total 197 words used.

Viettel IDC is Vietnam’s leading provider of data center and cloud computing services, with over 17 years of growth and innovation. Established in 2008 under Viettel Group, the company was created to lay the foundation for Vietnam's digital transformation and to develop a secure, reliable “Vietnamese Cloud” infrastructure.

In 2009, Viettel IDC built the country’s first ANSI/TIA-942 Rated 3 certified data centers. Between 2011 and 2012, it launched advanced facilities in Binh Duong and Hoa Lac, then became Vietnam’s first public cloud provider in 2013. The company expanded internationally in 2017 with MetCloud in Cambodia and in 2019 became the first Vietnamese provider to earn ANSI/TIA-942-B Constructed Facilities certification.

By 2024, Viettel IDC launched Vietnam’s largest green data center, operating nine facilities nationwide. All centers meet global standards (ANSI/TIA-942-B Rated 3) and comply with ISO 27001:2013 and PCI-DSS security certifications.

Serving over 25,000 business clients—including governments, financial institutions, and digital service providers—Viettel IDC offers more than 50 digital services. As part of its sustainable development mission, the company champions green infrastructure, low-carbon operations, and eco-conscious innovation, aiming to shape a resilient digital future through “Make in Vietnam” solutions that reflect Vietnamese creativity and global ambition.

4. If you are providing written answers for your submission, you must provide an answer to this second question: Outline the organization's achievements since the beginning of 2023 that you wish to bring to the judges' attention (up to 250 words):

Total 248 words used.

Since 2023, Viettel IDC has made significant strides in sustainability, reaffirming its position as Vietnam’s leading green tech infrastructure provider.

A landmark achievement was the launch of the Viettel Hoa Lac DC in 2024 — Vietnam’s largest, with 60,000 servers, 2,400 racks, and 30MW power capacity. It became the first DC in Vietnam certified by HSBC for eligibility under Green Credit financing, setting a national precedent in sustainable infrastructure.

Environmental pillar, Viettel IDC:

- Saved 2.97 million kWh of electricity, reducing 2,142 tons of CO₂.
- Generated 217,500 kWh of solar energy, cutting an additional 157 tons of CO₂.
- Transitioned all employees to virtual desktops, reducing 88% energy consumption and eliminating over 500 outdated devices.

Social responsibility:

- Recycled over 5,000 used batteries via the “Battery Home” initiative.
- Donated VND 250 million in equipment and essential supplies to humanitarian groups.

Governance front:

- Contributed VND 147.2 billion to the state budget (29.4% YoY growth).
- Achieved 97.72% customer satisfaction, with 78% willing to recommend the company.
- Trained 100% of employees and suppliers in anti-corruption and transparency practices.

Our recognized:

- “Innovation in Technology Development” at the Stevie Awards 2023;
- First Prize for Energy Efficiency in Construction from the Ministry of Industry&Trade 2023;
- “Sustainable Infrastructure Award” at the ESG Business Awards;
- First Prize for New Industrial Project 2024 and Top Energy Efficiency Product Award for Viettel IDC Hoa Lac 3 DC.

These achievements affirm Viettel IDC’s pioneering role in building a sustainable digital and environmental future.

5. If you are providing written answers for your submission, you must provide an answer to this third question: Explain why the achievements you have highlighted are unique or significant. If possible compare the achievements to the performance of other players in your industry and/or to the organization's past performance (up to 250 words):

Total 245 words used.

In Vietnam’s ongoing digital transformation, Viettel IDC plays a vital role in supporting the National Digital Transformation Strategy led by the government. Our mission is to provide comprehensive digital infrastructure solutions that are closely tied to environmental protection, social welfare, and the pursuit of sustainable development. We believe that: “A stable society is the foundation of a thriving business. Therefore, businesses must reinvest part of their profits to give back to the community.”

As a pioneer in digital infrastructure, Viettel IDC integrates sustainability into its core strategies, setting an example for other enterprises and providers to join the green journey. This leadership is particularly impactful in the current context: while 80% of Vietnamese companies have committed to ESG, only 35% of listed companies have taken concrete action (PwC Vietnam ESG Readiness Report 2022).

Through initiatives like the Data Center and Cloud Infrastructure Summit and student-focused tech workshops, Viettel IDC demonstrates its commitment to sustainable tech leadership. Notably, over 200 students from Vietnam’s top technical universities have been mentored by Viettel IDC experts through innovation incubation projects, and more than 8,000 businesses have benefited from knowledge-sharing on the latest green and energy-efficient technologies.

More than just a trailblazer, Viettel IDC has become a source of inspiration across the Vietnamese business community, promoting environmental responsibility within the expanding digital ecosystem. Through our commitment to sustainable growth and community action, Viettel IDC is not just keeping pace with the future — we are helping shape it.

6. You have the option to answer this final question: Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words):

Total 40 words used.

Website: <https://www.viettelidc.com.vn/Home/AboutUs>

Youtube:

1. <https://www.youtube.com/watch?v=OrajOKNmAaw>
2. <https://www.youtube.com/watch?v=vyTaTapiERE>

Press:

1. <https://dantri.com.vn/kinh-doanh/viettel-idc-tien-phong-xay-dung-ha-tang-so-ben-vung-tai-viet-nam-20241014154259963.htm>
2. <https://vnexpress.net/esg-se-dinh-hinh-su-phat-trien-cua-doanh-nghiep-trong-tuong-lai-4620608.html>
3. <https://cafef.vn/viettel-khai-truong-trung-tam-du-lieu-xanh-dau-tien-va-lon-nhat-tai-viet-nam-18824041521201344.chn>
4. <https://vneconomy.vn/tich-hop-esg-vao-chien-luoc-phat-trien-trung-tam-du-lieu-ben-vung.htm>
5. <https://nld.com.vn/cong-nghe/esg-bi-quyet-song-con-20230801210731112.htm>

Attachments/Videos/Links:

[Viettel IDC](#)

[REDACTED FOR PUBLICATION]