

Company: MangoApps, Issaquah WA

Company Description: With the only unified hub for people, knowledge, tools, and AI – MangoApps customers are able to provide everything employees need in one place. Spanning more than 15-years, MangoApps is trusted by some of the largest and most recognized companies in the world. Headquartered in Issaquah, Washington, MangoApps employs over 150 people across the US, Europe, and India.

Nomination Category: Product & Service Categories - Business Technology Solutions

Nomination Sub Category: Collaboration/Social Networking Solution

Nomination Title: MangoApps: Bridging the Digital Divide with a Unified Collaboration Hub for All Workers

1. Which will you submit for your nomination in this category, a video of up to five (5) minutes in length about the the nominated new or new-version product or service, OR written answers to the questions for this category? (Choose one):

Written answers to the questions

2. If you are submitting a video of up to five (5) minutes in length, provide the URL of the nominated video here, OR attach it to your entry via the "Add Attachments, Videos, or Links to This Entry" link above, through which you may also upload a copy of your video.

3. If you are providing written answers for your submission, you must provide an answer to this first question: If this is a brand-new product, state the date on which it was released. If this is a new version of an existing product, state the date on which the update was released:

This nomination is for the most recently updated version of the MangoApps platform, referred to as 19.0, which was released in April 2025.

4. If you are providing written answers for your submission, you must provide an answer to this second question: Describe the features, functions, and benefits of the nominated product or service (up to 350 words):

Total 350 words used.

MangoApps, the all-in-one digital workplace hub, transforms how organizations collaborate, communicate, and get work done — no matter where employees are or what tools they need.

In a world where frontline workers are often left out and desk workers are drowning in scattered apps, MangoApps changes the equation. It connects the entire workforce with one mobile-friendly, AI-powered platform that's easy to use, deeply secure, and ready to grow with any organization.

Employees can chat, share files, manage projects, complete tasks, discover knowledge, and interact with AI assistants — without ever leaving MangoApps. Everything they need to work smarter, faster, and together is just a tap away.

Here's what sets MangoApps apart:

- Unified Communication: Real-time chat, threaded discussions, company-wide broadcasts, project workspaces, and forums all come together. Employees collaborate where the work happens, not across disconnected apps or endless email chains.
- First-of-its-Kind AI Hub: Organizations use AI Assistants tailored to their own knowledge, roles, and workflows. Whether answering HR policy questions or helping a field technician troubleshoot equipment, information is instantly accessible, securely and permission-aware.
- Centralized Task Management: Desk-based and frontline workers manage daily assignments, checklists, and milestones in one streamlined dashboard. Its mobile-first design ensures no one misses critical tasks.
- Knowledge at Your Fingertips: Wikis, document libraries, AI-driven search, and federated access across platforms like SharePoint and Confluence make it effortless to find the right information — fast.
- Frontline-Ready Mobile App: Purpose-built for field teams, the MangoApps employee app delivers urgent updates, training, scheduling, and collaboration tools, even on the go. It's designed to keep employees connected without IT headaches.
- Built-in Workflow Automation: No-code tools allow business teams to automate routine processes like onboarding, compliance reporting, and scheduling — speeding up execution and reducing admin burdens.
- Enterprise-Grade Security and Integrations: With certifications like HITRUST and SOC 2, MangoApps keeps company data safe. 200+ integrations ensure it fits seamlessly into existing IT ecosystems without friction.

The benefits are powerful and immediate: Organizations boost employee engagement by up to 90%, reduce frontline communication gaps, consolidate dozens of tools into one, and deliver a better, faster digital experience that finally works for everyone.

5. If you are providing written answers for your submission, you must provide an answer to this third question: Outline the market performance, critical reception, and customer satisfaction with the product or service to date. State monetary or unit sales figures to date, if possible, and how they compare to expectations or past performance. Provide links to laudatory product or service reviews. Include some customer testimonials, if applicable (up to 350 words):

Total 350 words used.

MangoApps continues to exceed market expectations in adoption rates and customer satisfaction. Trusted by hundreds of enterprises worldwide, MangoApps is the digital workplace platform of choice for organizations spanning healthcare, retail, manufacturing, finance, and more. Companies like Costco, Caliber Collision, Nicklaus Children's Hospital, TeamHealth, PetSmart, OU Health, YMCA, Alorica, and AutoZone rely on MangoApps to engage their employees and streamline operations.

Market momentum remains strong. MangoApps was named a Leader in IDC's Worldwide Experience-Centric Intelligent Digital Workspaces MarketScape for 2024, a Visionary in Gartner's 2024 Magic Quadrant for Intranet Packaged Solutions, and a Strong Performer in Forrester's 2024 Intranet Platforms Wave. It also holds a 4.7/5 stars rating in [Gartner PeerInsights](#) and maintains High Performer and Momentum Leader status across multiple [G2 Grids](#). <https://www.mangoapps.com/recognition>

Customer satisfaction remains exceptional, with a 98% customer retention rate and high adoption rates across desk and frontline workforces. Organizations report engagement rates of 80–90%, even among hard-to-reach frontline employees. <https://www.mangoapps.com/why-mangoapps>

Customer quotes sample:

- Vanessa Blair, Sr. Manager of Organizational Communications for YMCA of the USA:
 - "MangoApps gives the YMCA a space where employees can share knowledge, quickly access resources, and lean on each other for support. The mobile app ensures our team members can stay connected and informed, no matter where they are."

- Dr. Kevin Klauer, Chief Medical Officer for TeamHealth:
 - "There's an absolute return on investment with MangoApps as our partner. We've been able to actualize our vision to make community participation and employee engagement happen."

- Chelsea Carbahal, VP of Community Impact & Public Affairs for The Raley's Companies:
 - "More and more we are encouraging store teams to use The Hive MangoApps as their source of information. They now go to The Hive for things like promotions for the week, schematics, new human resources policies – everything they need."

Additional customer success stories can be explored here: <https://www.mangoapps.com/customers>

MangoApps' performance against market expectations has consistently outpaced projections, fueled by continuous innovation, a deep commitment to customer success, and a laser focus on creating a connected workplace for every employee — everywhere.

6. You have the option to answer this final question: Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words):

Total 225 words used.

The attached supporting materials provide direct evidence of MangoApps' market performance, innovation leadership, customer satisfaction, and critical acclaim.

- MangoApps Reviews on Gartner PeerInsights and G2 highlight exceptional user satisfaction across industries, with high ratings and authentic customer feedback reinforcing MangoApps' real-world impact.

- MangoApps Customer Case Studies showcase detailed success stories from organizations like TeamHealth, PetSmart, and OU Health, demonstrating transformative results in engagement, collaboration, and frontline enablement.

- MangoApps Announces General Availability of First-of-its-Kind Unified AI Hub evidences our leadership in making enterprise AI accessible, a major 2025 milestone aligning with our platform innovation claims.

- MangoApps Recognized as a Visionary in the 2024 Gartner Magic Quadrant for Intranet Packaged Solutions and MangoApps Named a Strong Performer in Intranet Platforms by Forrester validate MangoApps' critical reception from leading analysts.

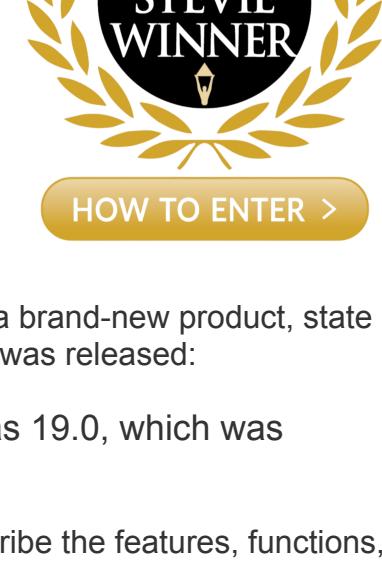
- MangoApps Launches Centralized Task Management Capabilities for Frontline Workers directly supports our claims about workflow improvements and cross-role task unification.

- MangoApps Named a Leader by IDC MarketScape in Experience-Centric Intelligent Digital Workspaces further affirms our category leadership and differentiated value.

- PDF Attachments MangoApps_One_Unified_Hub_for_People_Knowledge_Tools_and_AI.pdf, MangoApps_Key_Features.pdf, Why_Organizations_Choose_MangoApps.pdf, and MangoApps_Customer_Case_Studies.pdf.

- Provide comprehensive details on platform capabilities, innovation milestones, and real-world adoption stories that collectively strengthen and validate all points made within this nomination.

These materials offer tangible, independent, and customer-driven proof that MangoApps is setting the new standard for collaboration and social networking solutions across diverse industries.



Attachments/Videos/Links:

[MangoApps: Bridging the Digital Divide with a Unified Collaboration Hub for All Workers](#)

[REDACTED FOR PUBLICATION]