

Nomination: 5864

Dubai Airports

Page: General Information

Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.

Name of Organization/Company

Dubai Airports

Additional Contacts

I would also like to have others receive emails about the disposition of our entries.

Page: Entry Information

Entry Title

Dubai Airports

Category

K01 - K06 COVID Response > K05 - Most Innovative Workplace Redesign

COVID-19 Response Submission Format

Written Answers

a. Outline the organization's or individual's work during the COVID-19 pandemic, to ensure that employees are safe, employed, and/or informed, that you wish to bring to the judges' attention (up to 250 words). Required

Dubai airports has undertaken an enormous number of initiatives during the Covid-19 pandemic to keep employees , customers and others safe and productive.

These range from procedural and policy changes to physical changes such workteam and workplace redesign. We even built onsite testing and vaccination facilities making these available free of charge for all staff and their families

On top of this an incredible number of technology changes were made in a very short period of time, completely redefining ways of work, these not only improved the efficiency but enable true contactless and remote working maximizing the safety for all employees

We made significant contributions to the distribution of vaccines and repatriation of passengers worldwide and successfully lobbied governments to open up travel corridors.

As a result DXB quickly returned to being the Worlds Number 1 international airport and hosted the first major global airshow during the pandemic

Our achievements are summarized in the video link below

<https://app.box.com/s/rdx3pyn4l7cmsyxfy4yfkwoa6jshbw2s> for download or via Support Document 1 - DA Stevie Awards Main Video

In returning to become the Worlds Busiest International Airport in 2022 we undertook over 15 major initiatives of which 7 were significant technology changes. We deployed PCR testing to all staff and passengers and vaccinated over 98% of all staff during the COVID period, the evidence is listed in the next section

b. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional

1. Comprehensive and rapid response to protect staff and families

1.1. Free PCR testing for all, installed on-site PCR testing labs enabling results in 2-4 hours.

1.2. Personalized support for Covid positive staff via provision of care and isolation accommodation.

1.3. Immediate implementation of remote working and split shifts for those needed on site, continued 24/7 working

1.4. Free on-site vaccine center for all staff and families.

1.5. Empathetic COVID leave policy for positive cases, close contact and staff stuck abroad.

1.6. Maintained remuneration for employees

1.7. Achieved accreditation from ACI on precautionary measures to stop the spread of COVID

1.8. Extensive fumigation

2. Implementation of technology and innovation to maximise safety

2.1. Introduction of online collaboration platform and relaxing of video conferencing restrictions to enable remote working.

2.2. HR employee services automated using existing technology platforms eliminating paper, enhancing employee experience whilst improving process efficiency and resource utilization.

2.3. DXB&more is the first of its kind eCommerce service offering for retail and F&B allowing guests to order food, beverages and retail items online and either have these delivered to their gate and lounge or collected in store.

2.4. Implementation of advanced passenger movement prediction tools to manage flow whilst meeting complex travel requirements

2.5. Rollout of DAInsignia e-signature platform enabling 100% digital workforce with the ability to work from anywhere.

2.6. Automation of entire Accounts Payable processes enabling contactless and paperless service to our suppliers whilst improving efficiency.

2.7. Introduction of bag drop and self service check in terminals

Webpage Link

<https://www.thenationalnews.com/uae/2021/09/08/exclusive-inside-dubai-airports-new-covid-19-testing-lab/?fbclid=IwAR2GVNmNT4nEZMo84BUkeLky3kMdz7k6G06eZ7KzGxnM-LvE6YJVRPSZXuo> (<https://www.thenationalnews.com/uae/2021/09/08/exclusive-inside-dubai-airports-new-covid-19-testing-lab/?fbclid=IwAR2GVNmNT4nEZMo84BUkeLky3kMdz7k6G06eZ7KzGxnM-LvE6YJVRPSZXuo>)

Would you like to add an additional webpage link?

Yes

Webpage Link 2

<https://www.instagram.com/p/CADVtDmFuhX/> (<https://www.instagram.com/p/CADVtDmFuhX/>)

Would you like to add an additional webpage link?

Yes

Webpage Link 3

<https://runwaygirlnetwork.com/2021/06/dubai-airports-covid-19-testing/> (<https://runwaygirlnetwork.com/2021/06/dubai-airports-covid-19-testing/>)

Would you like to add an additional webpage link?

Yes

Web Page Link 4

<https://www.internationalairportreview.com/news/158775/dubai-international-aci-airport-health/> (<https://www.internationalairportreview.com/news/158775/dubai-international-aci-airport-health/>)

Would you like to add an additional webpage link?

Yes

Web Page Link 5

<https://youtu.be/70AOH0TTCf8?t=2328> (<https://youtu.be/70AOH0TTCf8?t=2328>)

Would you like to add an additional webpage link?

Yes

Web Page Link 6

<https://www.instagram.com/p/CVKIVWtjkuW/?igshid=YmMyMTA2M2Y=> (<https://www.instagram.com/p/CVKIVWtjkuW/?igshid=YmMyMTA2M2Y=>)

Would you like to add an additional webpage link?

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Web Page Link 7

<https://www.youtube.com/watch?v=6qOqdNIMjkb> (<https://www.youtube.com/watch?v=6qOqdNIMjkb>)

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Web Page Link 8

https://www.instagram.com/p/CRijlHyJ_UC/?igshid=YmMyMTA2M2Y= (https://www.instagram.com/p/CRijlHyJ_UC/?igshid=YmMyMTA2M2Y=)

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<https://www.instagram.com/p/CQfgZhTpJ9E/?igshid=YmMyMTA2M2Y=> (<https://www.instagram.com/p/CQfgZhTpJ9E/?igshid=YmMyMTA2M2Y=>)

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Supporting Document

Download File (https://stevies-sage.secure-platform.com/file/14897/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWRpYUlkJjoxNDg5NywiYWxsYm93dOb3RTaWduZWRVcmwiOiJGYWxzZSIsImNm9eQxH_IV61VhmkFz-rIaaC8D9mPCbVs?DA%20Stevie%20Awards%20Main%20Video.mp4)

Would you like to add an additional supporting document?

Yes

Supporting Document 2

Download File (<https://stevies-sage.secure-platform.com/file/14783/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWRpYUlkJjoxNDc4MywiYWxsYm93dOb3RTaWduZWRVcmwiOiJGYWxzZSIsImNm9boFZ9NyxN7KGFHkdz6icxRvCtigo?1.%20Technology%20%20Projects%20During%20Covid.pptx>)

Would you like to add an additional supporting document?

Yes

Supporting Document 3

Download File (https://stevies-sage.secure-platform.com/file/14784/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWRpYUlkJjoxNDc4NCwiYWxsYm93dOb3RTaWduZWRVcmwiOiJGYWxzZSIsImNm9p0JgOzOr-UoxTYj6yV-6IVbio6nzwHN_Hki37tNI?2.%20DXB%20COVID-19%20Safeguarding%20Measures.pdf)

Would you like to add an additional supporting document?

Yes

Supporting Document 4

Download File (<https://stevies-sage.secure-platform.com/file/14786/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWRpYUlkJjoxNDc4NiwiYWxsYm93dOb3RTaWduZWRVcmwiOiJGYWxzZSIsImNm9y3.%20Dubai%20Travel%20Protocol%20-%20%20Example%20of%20Travel%20requirements%20communication%20to%20Stakeholders.msg>)

Would you like to add an additional supporting document?

Yes

Supporting Document 5

Download File ([https://stevies-sage.secure-platform.com/file/14787/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWRpYUlkJjoxNDc4NywiYWxsYm93dOb3RTaWduZWRVcmwiOiJGYWxzZSIsImNm9y4.%20COVID19%20Leave%20Policy%20\(1\).pdf](https://stevies-sage.secure-platform.com/file/14787/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWRpYUlkJjoxNDc4NywiYWxsYm93dOb3RTaWduZWRVcmwiOiJGYWxzZSIsImNm9y4.%20COVID19%20Leave%20Policy%20(1).pdf))

Would you like to add an additional supporting document?

Yes

Supporting Document 6

Download File (https://stevies-sage.secure-platform.com/file/14788/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWVpYUlkIjoxNDc4OCwiYWxsYm93dOb3RTaWduZWRVcmwiOiJGYWxzZSI6Imlnbm9YtQ?5.%20FAQs%20PCR%20Testing_28.06.20_Final.pdf)

Would you like to add an additional supporting document?

No

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