

Nomination: 6086

## Implementing the Highly Productive Edifecs (HPE) Work Model

<b>Page: General Information</b>
Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.
<b>Name of Organization/Company</b> Edifecs, Inc.
<b>Additional Contacts</b> I would also like to have others receive emails about the disposition of our entries.
<b>Page: Entry Information</b>
<b>Entry Title</b> Implementing the Highly Productive Edifecs (HPE) Work Model
<b>Category</b> F01 - F70 Solutions, Implementations, and Training Programs or Media > F01 - F48 Solutions & Implementations > F48 - Workforce Management Solution - Implementation
<b>Solutions &amp; Implementations Submission Format</b> Written Answers
<b>a. If you are nominating a brand-new product, state the date on which it was released. If you are nominating a new version of an existing product, state the date on which the update was released. If you are nominating an implementation, state the date on which the implementation was completed. Required</b> November 29, 2021

**b. Describe the features, functions, and benefits of the nominated product, service, or implementation (up to 350 words). Required**

As the COVID-19 pandemic dramatically disrupted daily lives around the world, Edifecs, a global health IT company, got creative in how it would support its employees moving forward.

In 2021, Edifecs launched its “Highly Productive Edifecs” (HPE) program focused on ensuring employees feel safe, supported, and productive. The HPE model empowers Edifecs employees to work from wherever they feel most productive; it is designed to eliminate the stress of commutes, finding time to go to the doctor, and picking up kids from school.

In addition to offering employees flexibility on where to work, the HPE program empowers employees to care for their health and wellness by providing access to Edifecs’ signature health and wellness offerings when and where employees want. For employees choosing to go into the office, they can utilize Edifecs’ state-of-the art Wellbeing Center complete with fitness training and yoga classes, bikes for commuting, freshly squeezed juice, healthy organic food options and weekly cooking classes led by an onsite chef at lunch time. For those choosing to work remotely, Edifecs offers a comprehensive suite of virtual wellbeing classes, including mantra healing, dance aerobics, meditation, and nutrition support.

Ultimately, after many conversations about whether the return to the office should be permanent or not, Edifecs determined there was no “one-size-fits-all” approach for how every team works best within Edifecs. The pandemic showed the company that employees continue to be productive whether they are in the office or working from home. As the company culture centers around improving healthcare “from the inside out;” in order to transform an industry as complex as healthcare, the Edifecs team believes in first ensuring every single employee has access to the technology, and the health and wellness resources they need to feel happy and productive at work. When employees feel good, they are best positioned to bring forward-thinking ideas to best serve Edifecs’ customers.

**c. For the nomination of a product or service, outline the market performance, critical reception, and customer satisfaction with the product or service to date. State monetary or unit sales figures to date, if possible, and how they compare to expectations or past performance. Provide links to laudatory product or service reviews. Include some customer testimonials, if applicable. For the nomination of an implementation, outline the need or problem that was identified, why the solution was chosen, how the solution was implemented, and the results of your implementation to date (up to 350 words). Required**

As a result of the Highly Productive Edifecs program, Edifecs has further solidified its standing as a top place to work for healthcare innovators.

- High employee satisfaction and awards: When employees were surveyed on their feelings about the HPE program, over 90% of employees reported feeling “great” about the new flexible work plans. This high employee satisfaction has led to Edifecs’ continued and strong employee retention rate of 87.3% (between March 1, 2021 and March 1, 2022).
- Industry recognition: Since its inception, the HPE program has generated industry attention and recognition. For example, most recently, GeekWire named Edifecs “Workplace of the Year.” Additionally, Edifecs has been named a top place to work by Seattle Business Magazine, North America Best in Biz, Puget Sound Business Journal, and Great Place to Work® (in the United States and India).
- Strong company momentum: As a result of the flexible work environment, Edifecs employees have been more productive than ever, leading to fast growth for the organization. For example, in 2021 alone, Edifecs acquired two companies (Health Fidelity and Talix) and transitioned its senior leadership team to support with the next chapter of the company’s growth.
- Employee innovation: When employees feel happy and productive, they are more likely to innovate. For example, in 2021, Edifecs employees spearheaded new programs focused on diversity, equity and inclusion in healthcare IT. New programs include the “Alliance for Women in Edifecs,” which is group of over 100 women and men collaborating to break down barriers to women’s career growth in the healthcare industry.

Edifecs has always focused on reimagining what “work” should look and feel like for its employees. Its HPE program is the latest testament to that commitment.

**d. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional**

Below are links highlighting the launch of the HPE model, thought leadership articles from the Edifecs team about the impact of this model and industry award recognition:

### **Webpage Link**

<https://www.edifecs.com/newsroom/edifecs-announces-flexible-work-model-for-global-team>  
(<https://www.edifecs.com/newsroom/edifecs-announces-flexible-work-model-for-global-team>)

### **Would you like to add an additional webpage link?**

Yes

### **Webpage Link 2**

<https://medium.com/authority-magazine/the-great-resignation-the-future-of-work-ritesh-daryani-of-edifecs-on-how-employers-and-13f0b1e3d8f4> (<https://medium.com/authority-magazine/the-great-resignation-the-future-of-work-ritesh-daryani-of-edifecs-on-how-employers-and-13f0b1e3d8f4>)

**Would you like to add an additional webpage link?**

Yes

**Webpage Link 3**

<https://medium.com/authority-magazine/working-well-ritesh-daryani-of-edifecs-on-how-companies-are-creating-cultures-that-support-868ed59ee463> (<https://medium.com/authority-magazine/working-well-ritesh-daryani-of-edifecs-on-how-companies-are-creating-cultures-that-support-868ed59ee463>)

**Would you like to add an additional webpage link?**

Yes

**Web Page Link 4**

<https://www.geekwire.com/2022/2022-geekwire-awards-revealed-community-celebrates-big-winners-in-pacific-nw-tech/> (<https://www.geekwire.com/2022/2022-geekwire-awards-revealed-community-celebrates-big-winners-in-pacific-nw-tech/>)

**Would you like to add an additional webpage link?**

Yes

**Web Page Link 5**

<https://www.edifecs.com/newsroom/edifecs-recognized-for-growth-and-dedication-to-corporate-culture> (<https://www.edifecs.com/newsroom/edifecs-recognized-for-growth-and-dedication-to-corporate-culture>)

**Would you like to add an additional webpage link?**

Yes

**Web Page Link 6**

<https://www.edifecs.com/careers> (<https://www.edifecs.com/careers>)

**Would you like to add an additional webpage link?**

No

**Supporting Document**

No File Uploaded

**Would you like to add an additional supporting document?**

No

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I Agree