

Nomination: 6966

Acquire BPO on keeping employees safe and employed during the pandemic

Page: General Information
Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.
Name of Organization/Company Acquire BPO
Additional Contacts I do not wish to list additional contacts
Page: Entry Information
Entry Title Acquire BPO on keeping employees safe and employed during the pandemic
Category K01 - K06 COVID Response > K01 - Most Valuable Employer
COVID-19 Response Submission Format Written Answers

a. Outline the organization's or individual's work during the COVID-19 pandemic, to ensure that employees are safe, employed, and/or informed, that you wish to bring to the judges' attention (up to 250 words). Required

Acquire BPO immediately took action after the government's lockdown announcement:

- Establishment of a global Emergency Management Team (EMT) and implementation of a Business Continuity Plan (BCP).
- Prompt release of important communication from our leader, CEO Scott Stavretis, to assure both clients and employees that we are on top of the situation to keep them safe, informed and employed. Regular communications were sent out via email, SMS and Workplace group chats.
- Creation of a BCP Resource Center in the company portal as well as COVID-19 hotlines in each country (Australia, the Philippines, the Dominican Republic and the US).
- Acquire@Home kept client operations running smoothly and ensured safer work environments for our employees during the COVID-19 crisis. We deployed this solution in just 22 calendar days for our global workforce of 7,000 across 15 locations in Australia, the Dominican Republic, the Philippines and the United States.
- Creation of safe and comfortable living quarters for employees who work onsite which included:
 - o Free food.
 - o Access to basic amenities from shower areas to laundry services.
 - o Free shuttle services.
 - o Weekly hospital-grade sanitation/disinfection.
 - o Regular temperature checks.
 - o Installed sanitizer and alcohol stands.
 - o Roving security which ensured social distancing and other safety protocols that adhere to government guidelines were strictly followed.
- Free vaccination for employees.
- Donation of 10,000+ doses of Moderna vaccine to the Quezon City local government.
- Creation of various global safety policies made available to everyone.

b. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional

Information during this crucial time is fluid and rapidly changing, so to stay on top of the situation, the global Emergency Management Team (EMT) regularly met, discussed and adjusted plans when deemed appropriate to provide updated and accurate information for our employees (and clients).

- Regular communications from status of quarantine restrictions to vaccination updates and government guidelines were sent out throughout the lockdown period via email, SMS and Workplace group chats.

- Signages about health and safety reminders have been installed in key areas across all global sites. Furthermore, the company has assembled a resource center which is accessible to all logged in employees. Housed in the company portal, this contains crucial guides and policies that include the following:

- o Workplace Safety Policy

- o Suspected and Confirmed Cases Policy

- o Travel Policy

- o Safety Policy

- o Company Shuttle Policy

- o Remote Working Policy

- o COVID-19 Facilities Policy

- The #AcquireTheNewNormal manual outlines global safety measures to control and prevent COVID-19 in the workplace that comes in both print and video format.

- Various local media outlets have picked up the story of our vaccine donation to the Quezon City government.

Webpage Link

<https://www.youtube.com/watch?v=3gG1S8cEeA4> (<https://www.youtube.com/watch?v=3gG1S8cEeA4>)

Would you like to add an additional webpage link?

Yes

Webpage Link 2

<https://www.bworldonline.com/the-nation/2022/06/02/452584/acquire-bpo-donates-over-10000-vaccines-to-qc/>
(<https://www.bworldonline.com/the-nation/2022/06/02/452584/acquire-bpo-donates-over-10000-vaccines-to-qc/>)

Would you like to add an additional webpage link?

Yes

Webpage Link 3

<https://mb.com.ph/2022/6/6/acquire-bpo-donates-moderna-vaccines-to-qc> (<https://mb.com.ph/2022/6/6/acquire-bpo-donates-moderna-vaccines-to-qc>)

Would you like to add an additional webpage link?

Yes

Web Page Link 4

<https://www.philstar.com/nation/2021/08/02/2116909/bpo-employees-quezon-city-get-covid-19-vaccines>
(<https://www.philstar.com/nation/2021/08/02/2116909/bpo-employees-quezon-city-get-covid-19-vaccines>)

Would you like to add an additional webpage link?

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Web Page Link 5

<https://news.abs-cbn.com/business/05/26/21/bpo-covid-vaccines-a4> (<https://news.abs-cbn.com/business/05/26/21/bpo-covid-vaccines-a4>)

Would you like to add an additional webpage link?

Yes

Web Page Link 6

<https://orangemagazine.ph/2022/quezon-city-lgu-receives-over-10000-vaccines-donated-by-acquire-bpo/>
(<https://orangemagazine.ph/2022/quezon-city-lgu-receives-over-10000-vaccines-donated-by-acquire-bpo/>)

Would you like to add an additional webpage link?

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Web Page Link 7

<https://www.youtube.com/watch?v=OyeF4nTdHaU> (<https://www.youtube.com/watch?v=OyeF4nTdHaU>)

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No

Supporting Document

No File Uploaded

Would you like to add an additional supporting document?

No

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