

Nomination: 20295

Novare: Driving Innovation and Impact Across Industries

Page: General Information

Name of Organization / Company

Novare

Logo

Download File (<https://asiastevieawards.secure-platform.com/file/31269/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJtZWVpYUlkIjozMTI2OSwiYWxsY3dOb3RtaWduZWVcmwiOiJGYWxzZSIsImInb1vKvadgAiiVpPF92czfbC1uUyeQ9pjRPacERbC84?Novare-Primary.png>)

Web Site Address

<https://www.novare.com.ph/> (<https://www.novare.com.ph/>)

Page: Entry Information

Entry Title

Novare: Driving Innovation and Impact Across Industries

Category

N01 - N07 - Award for Innovation in Technology > N07. Most Innovative Technology Team of the Year > Computer Industries

Submission Format

An Essay of up to 625 Words

Essay

Novare is a leader in delivering transformative technology solutions that create change across industries.

With an AI-powered chatbot for Globe Telecom, Novare revolutionized customer engagement, increasing company recognition by 900%.

Their commitment to bridging the digital divide transformed Davao Oriental State University into a fully connected smart campus, enhancing collaboration and education access.

Novare’s advanced system for the Anti-Money Laundering Council (AMLC) strengthened financial security, empowering fraud detection and investigations with cutting-edge analytics and machine learning.

In partnership with Security Bank, Novare helped the institution reach a Php 9.8 billion net income milestone by leveraging data-driven strategies and improving operational efficiency.

These accomplishments highlight Novare’s ability to combine innovation with execution excellence, solving challenges and delivering impactful results. Novare exemplifies the “Innovative Team of the Year” award qualities—transforming industries, fostering societal and business growth, and raising the standard for technology-driven innovation.

Transforming Customer Engagement: Novare’s AI-Powered Chatbot for Globe

Novare developed Globe Chatbot Solutions, a 24/7 AI-powered customer service platform that redefines engagement. The solution provides seamless access to information while fostering human-like interactions with customers.

This resulted in a 900% increase in company recognition and enhanced customer satisfaction. Novare’s ability to combine advanced technology with empathy sets a new standard for the future of customer service.

Empowering Education: Novare’s Smart Campus for Davao Oriental State University

Novare transformed Davao Oriental State University (DOrSU) into a fully connected smart campus, overcoming technological challenges with solutions like Fiber Optic, VPN, and Radio Connectivity.

By interconnecting campuses, Novare enabled seamless data flow and wireless connectivity, ensuring efficient operations through robust network security. This transformation improved the educational experience for DOrSU’s faculty and students, fostering collaboration and expanding access to information.

Strengthening Financial Security: Novare’s Advanced System for AMLC

Novare developed an advanced operational system for the Anti-Money Laundering Council (AMLC), providing an innovative solution in the fight against financial crime. The system uses analytics and machine learning to detect and investigate fraudulent transactions with precision.

This solution has enhanced the safety and security of the Philippine financial ecosystem, highlighting Novare’s commitment to using technology for the greater good and reinforcing trust in the country’s financial infrastructure.

Data-Driven Success: Novare Powers Security Bank to Php 9.8B Milestone

Novare played a pivotal role in Security Bank Corporation’s (SBC) digital transformation, enabling the bank to harness the power of data to drive business success.

By implementing advanced analytics solutions, including the Dataiku platform, Novare helped SBC increase Q4 revenue by 15% year-on-year, culminating in Php 9.8 billion in net income for 2023.

This partnership also improved customer satisfaction and operational efficiency, with a 99% on-time delivery rate for projects. Novare’s collaboration with SBC has set a new standard for data-driven success in the Philippine banking industry.

About Novare

For over 35 years, Novare has led digital transformation in the Philippines, designing and maintaining IT infrastructure for the country’s top corporations and government agencies.

As a pioneer in Information and Communications Technology, Novare introduced innovations like client-server and IP/Ethernet networking, challenging traditional technologies, and fixed broadband wireless to improve connectivity across the Philippines.

During the global pandemic, Novare facilitated digitalization through solutions like online account opening, digital KYC, AI, and chatbots, ensuring infrastructure remained stable and secure. Today, Novare is the trusted partner for market leaders in digital transformation.

For this category please provide

An essay of up to 625 words describing the nominee's innovative achievements in technology since July 1 2022, **OR** a video of up to five (5) minutes in length illustrating the same.

Optional (but highly recommended), a collection of supporting files and web addresses that you may upload to our server to support your entry and provide more background information to the judges.

Do You Have Supporting Files You Would Like to Upload?

Yes

Audio (Mp3), Documents (PDFs, Word, PowerPoints), Images (PNG, JPG, TIF), and Video (Mp4)

200 MB Max per File

File 1

File 2

No File Uploaded

File 3

No File Uploaded

File 4

No File Uploaded

File 5

No File Uploaded

File 6

No File Uploaded

File 7

No File Uploaded

File 8

No File Uploaded

File 9

No File Uploaded

File 10

No File Uploaded

Do You Have Website URLs you would like to link to

Yes

URL 1

[Redacted URL]

[Redacted URL]

[Redacted URL]

[Redacted URL]

[Redacted URL]

URL 6

[Redacted URL]

[Redacted URL]

[Redacted URL]

URL 9

[Redacted]

[Redacted]

[Redacted]

[Redacted] that you have read and agree to abide by the regulations, terms and conditions of the competition (<http://asia.stevieawards.com/rules-and-terms-conditions-competition>)

Terms and Conditions

I Agree