

Nomination: 8402

InvoiceCloud - Stevie Awards for Great Employers 2024

Page: General Information
Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.
Name of Organization/Company InvoiceCloud
Additional Contacts I do not wish to list additional contacts
Page: Entry Information
Entry Title InvoiceCloud - Stevie Awards for Great Employers 2024
Category B01 - B64 Achievement > B36 - Achievement in Workplace Health & Wellbeing
Achievement Submission Format Written Answers
a. Briefly describe the nominated organization: its history and past performance (up to 200 words). Required Since its founding in 2009, InvoiceCloud has been at the forefront of electronic bill payment and presentment (EBPP), driving technological innovation and advancements in industries typically lagging in digital transformation. InvoiceCloud simplifies digital payments for both customers and billers. We address outbound disbursement and boosting customer engagement for over 3,200 billers in the utility, government, and insurance sectors. The true SaaS platform from InvoiceCloud continually enhances the customer experience, leading to increased rates of digital payments, AutoPay, and paperless adoption. As one of the leading disruptors in the cloud-based EBPP space, InvoiceCloud helps institutions prioritize customer experience, improving engagement, loyalty, and efficiency while reducing churn and missed payments. By enhancing routine touchpoints in customer interactions, InvoiceCloud saves thousands of people their most valuable resource: time.
b. Outline the team's or organization's achievements since the beginning of 2022 that you wish to bring to the judges' attention (up to 250 words). Required Since its inception, InvoiceCloud has been dedicated to supporting our talented employees and their well-being, both in and out of the workplace—and this commitment has only been further reinforced as our company has grown. InvoiceCloud's benefits package includes 16 weeks of paid parental leave for primary caregivers and four weeks for secondary parents. To continue supporting working parents, new parents at InvoiceCloud can enroll their children in the benefits offered under InvoiceCloud within 30 days of the child's birth/adoption/placement. This includes medical, dental, and life insurance, among other offerings, in addition to dependent care flexible spending accounts available to parents. Recognizing that caregiving extends beyond parenting, InvoiceCloud began offering premium Care.com memberships to all employees in 2022. This membership provides five subsidized backup care days for children, seniors, and even pets. To encourage all team members to rest and recharge, InvoiceCloud designates three company-wide mental health days (non-bank holidays) in addition to annual paid time off. Starting in 2023, we introduced access to Modern Health, a mental wellness platform offering certified personal coaching sessions, digital courses, guided meditations, and eight individual sessions with a licensed therapist. InvoiceCloud has also made many of the flexible work options launched in response to the pandemic permanent. With remote work stipends, flexible hours, and more, employees are encouraged to determine the workspace (and time) that works best for them.
c. Explain why the achievements you have highlighted are unique or significant. If possible compare the achievements to the performance of other players in your industry and/or to the team's or organization's past performance (up to 250 words). Required see attached
d. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional see attached
Webpage Link
Would you like to add an additional webpage link?

