

Nomination: 9078

Avon Viray Morales

Page: General Information
Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.
Name of Organization/Company Zenutna Holdings Corporation
Mobile Phone Number +63 917 818 3311
Additional Contacts I do not wish to list additional contacts
Page: Entry Information
Entry Title Avon Viray Morales
Category C01 - C20 Individual > C04- Chief Happiness Officer of the Year
Individual Submission Format Written Answers
a. Briefly describe the nominated individual: history and past performance (up to 200 words). Required Magna Cum Laude, Avon Morales is the SVP/Chief People Officer of Zenutna Holdings Corporation(ZHC). ZHC is composed of 5 companies: Total Information Management(TIM), Strategic Synergy Inc.(SSI), Automated Technologies Inc.(ATI), TIM Engineering,and Zenutna Development & Realty Corporation(ZDRC). Avon's leadership earned her international-local awards,2023–2024: •Top 10 Inspiring Voices Redefining Leadership in the Philippines (New in Asia) •HR Executive of the Year-Bronze (Stevie Awards for Great Employers,Istanbul) •HR Executive of the Year-Bronze (International Business Awards,New York) •Social Change Maker of the Year-Bronze (Stevie Awards for Women in Business,New York) •Top 100 Filipinos to Follow on LinkedIn for Inspiration and Learning •Top Career Development Voice-Gold (LinkedIn Community) •Topmost HR Leader in Asia (World HRD Congress) •Topmost HR Leader of the Philippines (World HRD Congress) Under Avon's leadership, ZHC received these 2023-2024 awards: •Great Place to Work 2023–2024 (Great Place to Work Institute) •Best Workplaces Asia Award 2024 (Great Place to Work Institute) •Excellence in Work-Life Harmony (HR Excellence Awards) •Wellness Company of the Year (Asia CEO Awards) •Governance Organization of the Year (Asia CEO Awards) Avon's fast-track promotions from AVP to VP (skipping SAVP) in 2023,and to SVP in 2024 reflect ZHC's recognition of her contributions.

b. Outline the nominee's achievements since the beginning of 2023 that you wish to bring to the judges' attention (up to 250 words). Required

From 2023 to 2024, amid lingering post-pandemic uncertainty, ZHC executed its most disruptive move in the Philippine digital space—transferring ownership of TIM's 3 datacenters to Equinix(a global giant)—as part of a strategic pivot from traditional infrastructure ownership to a global platform-based model. This shift intensified employee anxiety. Avon stepped in with bold, people-first leadership that transformed fear into trust.

She launched the ZHC EMPLOYEE HUB, offering mental health webinars, virtual team-building sessions, and virtual wellness activities. Her "ZOOMustahan with Ms. A" became a trusted space for open dialogue and reassurance. Avon introduced tangible support: LIVING-AWAY-FROM-HOME ALLOWANCES, FAMILY GROCERY INCENTIVES (Worth Php2,000/month), EARLY SALARY RELEASES, and AUTOMATED HR SYSTEMS that elevated both welfare and productivity.

When fears of a "sell-off" arose, Avon deployed her proprietary ZHC GRAND CHANGE & COMMUNICATION BLUEPRINT—a data-driven transformation strategy that ensured transparency, alignment, and care at every level:

- AI-Powered Communication Hub for unified messaging and FAQs
- 1:1 Check-ins & Digital Townhalls for real-time connection
- Predictive Risk Mapping for early role impact detection
- Change Champions Network to build internal capability
- Cross-Border Leadership Forums for aligned execution
- Employee Assurance Program with career guides, redeployment maps, & global mobility access
- Pulse Surveys & Action Protocols to capture sentiment and act fast
- Integrated HR Dashboards for accountability

Avon's initiatives protected well-being and enabled reinvention. Her compassion and structure fostered a culture of resilience and optimism.

Beyond the workplace, her long-standing philanthropic work—supporting three underserved communities—deepens employee pride and reflects ZHC's values. Her leadership makes people feel seen, heard, and secure—even in uncertainty.

c. Explain why the achievements you have highlighted are unique or significant. If possible compare the achievements to the performance of other players in your industry and/or to the nominee's past performance (up to 250 words). Required

Amid the turbulence of ZHC's historic transition, employee anxiety surged. Avon became the steady force that turned disruption into direction, and fear into fierce employee loyalty.

What made her approach truly UNIQUE was her unwavering belief that employee happiness is business strategy. Rather than resorting to generic HR responses, Avon led with empathy, data, and bold innovation.

She launched the ZHC Employee Hub, a one-stop digital sanctuary offering mental health webinars, virtual team-building, and wellness activities. Her signature "ZOOMustahan with Ms. A" provided a safe, consistent space for open dialogue—humanizing leadership during a time of upheaval.

Avon rolled out support systems:

- Living-Away-from-Home Allowances
- Family Grocery Incentives
- Early Salary Releases
- Automated HR Systems that boosted efficiency & morale

Anticipating fears of job loss, Avon pioneered the ZHC Grand Change & Communication Blueprint—a people-first, data-driven framework that became the backbone of a transparent & emotionally intelligent transition, across borders. This included:

- An AI-Powered Comms Hub
- 1:1 Check-ins and Digital Townhalls
- Predictive Risk Mapping
- A Change Champions Network
- Cross-Border Leadership Forums
- An Employee Assurance Program
- Continuous Pulse Surveys and rapid Action Protocols
- Real-time HR Dashboards

Her approach was deeply intentional. She embedded compassion into structure, creating a culture of resilience, trust, and shared purpose.

Her impact:

- 98% employee retention rate
- 91% trust score
- 95% employee engagement
- 0% client service disruption post-transition
- 25% rise in external talent interest
- 5 prestigious culture awards for ZHC

Her ongoing philanthropy—uplifting three underserved communities—amplified pride within ZHC & embodied its core values.

Avon made HAPPINESS a strategic differentiator—and the heart of transformation.

d. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional

SUPPORTING DOCUMENTS:

Supporting Avon Morales' Chief Happiness Officer of the Year nomination, the attachments validate her exceptional impact and results.

- URL of her LinkedIn Profile, to get to know her more.
- Verified media links highlighting Avon's published achievements
- Photos of Avon's initiatives co-leading ZHC's disruptive transformation in PH's digital space
- Published articles on ZHC's digital transformation
- Photo evidence of Avon's international and local awards (2023–2024), including:

1. TOP 10 INSPIRING VOICES WHO REDEFINED LEADERSHIP IN THE PHILIPPINES (by New in Asia)
2. HUMAN RESOURCES EXECUTIVE OF THE YEAR- BRONZE (by Stevie Awards for Great Employers, in New York)
3. HUMAN RESOURCES EXECUTIVE OF THE YEAR- BRONZE (by International Business Awards-The Stevie® Awards, in Istanbul)
4. SOCIAL CHANGE MAKER OF THE YEAR- BRONZE (by Stevie Awards for Women in Business, in New York)
5. TOP 100 FILIPINOS TO FOLLOW ON LINKEDIN FOR INSPIRATION AND LEARNING (by LinkedIn Community)
6. TOP CAREER DEVELOPMENT VOICE- GOLD (by LinkedIn Community)
7. TOP MOST HR LEADER IN ASIA 2023 (by World HRD Congress and CHRO Asia)
8. TOP MOST HER LEADER OF THE PHILIPPINES 2023 (by World HRD Congress and Advantage Club Technologies)

- Photos of ZHC's 2023–2024 Awards, earned through Avon's culture transformation initiatives.

1. Great Place to Work 2023-2024 (by Great Place to Work Institute)
2. Wellness Company of the Year (by Asia CEO Awards)
3. Excellence in Work-Life Harmony (by HR Excellence Awards)
4. Governance Organization of the Year (by Asia CEO Awards)
5. Best Workplaces Asia Award 2024 (by Great Place to Work Institute)

Webpage Link

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