

Nomination: 9446

Stiltz Inc

Page: General Information

Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.

Name of Organization/Company

Stiltz Inc

Additional Contacts

I would also like to have others receive emails about the disposition of our entries.

Page: Entry Information

Entry Title

Stiltz Inc

Category

A01 - A31 Employer of the Year > A10 - Employer of the Year - Consumer Products - Durables

Employer of the Year Submission Format

Written Answers

a. Briefly describe the nominated organization: its history and past performance (up to 200 words). Required

Founded in Sydney, Australia, Stiltz Homelifts began with a clear mission: to revolutionize home mobility through innovative lift technology. The business was launched from humble beginnings, growing rapidly through a dedication to quality, freedom, and independence. In 2010, the founders relocated to the UK, where the business took root and expanded internationally. Today, Stiltz operates globally and has firmly established its presence in the United States, launching a franchise model to maintain consistent quality across markets. The U.S. market has been pivotal to the company's growth strategy, now representing about 40% of global sales. Stiltz USA has become a hub for innovation and operational excellence, reflecting the brand's commitment to localized service and community impact. The company empowers customers by making their homes safer and more accessible, while also empowering future franchisees and staff with meaningful career opportunities.

b. Outline the organization's employee-relations achievements since the beginning of 2023 that you wish to bring to the judges' attention (up to 250 words). Required

Stiltz has made employee experience a central focus of its culture and operations. In both 2023 and 2025, the company conducted comprehensive employee satisfaction surveys, which revealed marked improvements in wellbeing, development, inclusion, and leadership communication. For example, 75% of employees in 2025 reported feeling proud to work at Stiltz—up from 70% in 2023. Participation increased and trust in leadership follow-through rose from 29% to 37%.

Guided by our core values—Be NICE and Make it EASY—Stiltz responded directly to employee feedback. The year-long management development program launched in 2024 empowered team leads with tools to lead with empathy, clarity, and impact. The Wellbeing Committee drives initiatives like World Sleep Day, International Dog Day, and Bring Your Kids to Work Day, creating moments of connection across our U.S. and U.K. teams.

We also introduced Positive Intervention Rewards to recognize new ideas brought forth by employees, and an employee referral bonus to encourage community-driven hiring. Appreciation CudoZ and our “You Said, We Did” program foster transparency and frequent recognition, reinforcing our NICE values of respect, empathy, and community. Operationally, we invested in applicant tracking and video screening tools, helping us Make it EASY for both candidates and hiring managers. This people-first approach ensures every team member feels seen, supported, and part of something bigger.

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**c. Explain why the achievements you have highlighted are unique or significant. If possible compare the achievements to the performance of other players in your industry and/or to the organization's past performance (up to 250 words). Required**

What makes Stiltz's employee-relations achievements stand out is how deeply we are rooted in our purpose and values—not perks. While many organizations focus on surface-level benefits, Stiltz has aligned its people strategy with its mission: to transform lives through innovative home access solutions. This clarity of purpose is brought to life through our core values: Be NICE and Make it EASY—a cultural foundation that encourages empathy, integrity, and community, while driving efficiency, ambition, and customer-centric thinking across everything we do.

In a niche industry with a unique business model and product offering, Stiltz stands out for fostering cross-functional alignment and a sense of shared “why.” Initiatives like our management development program, Positive Intervention Rewards, and Wellbeing Committee aren’t just HR wins—they actively fuel a culture of support, recognition, and growth.

We've seen measurable improvements: employee pride, stronger survey scores, and more active participation in company-wide programs. Uniquely, this internal engagement reflects externally as well: in a 4.8-star Google rating average, consistent five-star reviews, and A+ BBB status. Customer feedback often praises staff by name, tying satisfaction directly to the employee experience.

In comparison to others in the accessibility and home service sectors—where employee satisfaction data is often lacking or disconnected from customer experience—Stiltz created a virtuous cycle where employee wellbeing drives customer satisfaction, and customer feedback reinforces team pride. Ultimately, it's this mission-first, people-powered culture that sets Stiltz apart. Our behaviors, support systems, and alignment around purpose don't just benefit employees—they lead to growth, retention, and impact on a global scale.

**d. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional**

To support the achievements outlined in this nomination, we have included a series of attachments and links that provide concrete evidence of our progress and impact:

- **Employee Satisfaction Survey Results:** This report shows measurable year-over-year improvements in employee pride, trust in leadership, and feedback engagement—highlighting the success of our development and wellbeing initiatives.
- **Wellbeing Committee & Stiltz Initiatives:** Supporting screenshots showcase the wide range of employee engagement and wellbeing campaigns championed by our internal Wellbeing Committee. From lighthearted morale boosters like Ugly Sweater Day and Bring Your Kids to Work Day, to more intentional moments like Mental Health Day and fundraiser walks, these efforts build community across all teams—all reinforcing our commitment to listening, celebrating, and improving in alignment with our core values: Be NICE and Make it EASY.
- **Stiltz BBB and Google Ratings:** High ratings and positive reviews underscore how our internal support structures translate into strong customer trust and brand reputation.

Each piece of supporting material ties back to our core message: that Stiltz's people-first strategy drives measurable outcomes—internally through improved engagement and externally through exceptional customer satisfaction and business growth.

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**Would you like to add an additional webpage link?**

Yes

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Yes

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No

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Would you like to add an additional supporting document?

No

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