

Application: 5118

Claude Hines - decorated Health IT Leader

Page: General Information

Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.

Name of Organization/Company

MicroHealth, LLC

Additional Contacts

I do not wish to list additional contacts

Page: Entry Information

Entry Title

Claude Hines - decorated Health IT Leader

Category

P09. Lifetime Achievement Award - Healthcare Technology

Lifetime Achievement Submission Format

Written Answers

a. Provide a short biography of the nominated person (up to 200 words). Required

MicroHealth is a service-disabled, veteran-owned, SBA 8(a) small business making a big impact in the federal IT space. Our 250-person team of healthcare professionals, technologists, and veterans' partner with agencies to find better ways to use IT to support improved healthcare outcomes for patients.

MicroHealth has seen substantial growth, attributed in part to its ability to connect the technical and clinical realms. With over 20% of its workforce coming from a healthcare background and the inclusion of veterans, the company is well-equipped to support clients, particularly on military health IT projects.

Despite rapid expansion, MicroHealth has thrived, maintaining a 68%-78% response rate in its annual Workplace Survey. This feedback has led to the company to receive several industry awards, including those related to DE&I, technology, culture, and more. Moreover, 92% of respondents highly recommend working at MicroHealth, with 91% finding their jobs meaningful.

The company's focus on military and health-related projects, along with its commitment to diversity and inclusion, likely contribute to its employees' satisfaction. MicroHealth maintains a 65% representation of Black, Asian, Hispanic, or multi-racial employees, hosts multiple intern cohorts targeting underrepresented communities, and offers an annual scholarship to a family member of an employee attending an HBCU.

b. Outline the nominated person's career of achievement. There is no eligibility window for this category, so you may cite the nominee's entire lifetime of accomplishment (up to 250 words). Required

Chances are, if you work in the federal health IT space, you've heard of Hines. Hines, the COO of MicroHealth and retired Army Colonel, continues to make significant contributions in federal health IT.

In recent years, working under Hines' leadership, MicroHealth has been:

- providing IT, data warehouse, and data processing support for DOD's Uniformed Services Family Health Plan Designated Provider health care delivery system in support of 150,000+ active duty, guard, retirees, and beneficiaries.
- assisting the US Department of Veterans Affairs with system integration, device testing, and evaluation of its EHR test facilities.
- developing a prototype that enhances medical training specific to Special Operation Forces, which have the unique requirement to perform prolonged field care for up to 72 hours.
- developing a portable mobile medical simulation training solution, that helps clients who are looking for a quicker fielding of a more customizable solution, anywhere.
- modernizing Grants.gov, a web application managed by the US HHS, that supports 400+ Federal partners, 5,000+ programs, 900 million users, and over half a trillion dollars in Federal grants.
- supporting the modernization of HHS' OPAIS interface, which consolidates steep discounts to assist low-income patients.

Additionally, MicroHealth's revenue rose from \$25M in 2019 to \$72M in 2023. Similarly, employees rose from 67 in 2019 to 200+ in 2023. This was partly due to our ability to win contracts supporting agencies with a military and veteran cause, many of which Hines has ties to from his time in the Army.

c. Explain why the achievements you have highlighted are unique or significant. If possible compare the achievements to the performance of other persons in the nominee's industry(s) (up to 250 words). Required

Since opening its doors for business, the industry has taken notice of Hines and MicroHealth. Frequently recognized by institutions for having an engaged and diverse workforce, MicroHealth is a four-time Top Workplace USA winner, a 2024 American Business Award Gold Veteran-Owned Business of the Year, and consistently ranks among the Washington Business Journal's Companies Owned by People of Color and Corporate Diversity Index annual lists.

Throughout its growth, Hines has ensured that MicroHealth remains committed to DEIA.

- 65% of MicroHealth employees identify as Black, Asian, Hispanic, or 2 or more races.
- Hosts multiple intern cohorts each year, targeting schools with underrepresented communities.
- Approximately 12% of MicroHealth's workforce are veterans.

The success of MicroHealth builds on Hines' decorated Army career where he managed the military's EHRs, valued at more than \$5B. The two primary systems consisted of 42+ disparate systems supporting 9.7 million beneficiaries across the globe. Hines also led the deployment of:

- the EHR to the White House Medical Unit that serves the President,
- the Virtual Lifetime Electronic Record (VLER) President's initiative to share data between the DOD and VA,
- and the Captain James A. Lovell Federal Health Care Center, the first integrated DOD/VA medical care center of its kind.

Most recently, Hines received the Acquisition Lifecycle Leadership Award by GovConnects, representing his lifetime commitment to championing innovation and developing strategic partnerships. This adds to the list of industry recognitions Hines has received over his more than three decades of service to his country.

d. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional

Webpage Link

<https://www.microhealthllc.com/news/claude-hines-honored-as-a-fedhealthit100-award-winner/>
(<https://www.microhealthllc.com/news/claude-hines-honored-as-a-fedhealthit100-award-winner/>)

Would you like to add an additional webpage link?

Yes

Webpage Link 2

<https://www.microhealthllc.com/news/health-it-executives-receive-govtech-acquisition-leadership-award/>
(<https://www.microhealthllc.com/news/health-it-executives-receive-govtech-acquisition-leadership-award/>)

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Webpage Link 3

<https://www.microhealthllc.com/news/microhealth-llc-awarded-2024-small-disadvantaged-business-contractor-of-the-year/> (<https://www.microhealthllc.com/news/microhealth-llc-awarded-2024-small-disadvantaged-business-contractor-of-the-year/>)

Would you like to add an additional webpage link?

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Web Page Link 4

<https://www.microhealthllc.com/news/microhealth-ranks-on-inc-magazines-list-of-mid-atlantic-regions-fastest-growing-private-companies/> (<https://www.microhealthllc.com/news/microhealth-ranks-on-inc-magazines-list-of-mid-atlantic-regions-fastest-growing-private-companies/>)

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Web Page Link 5

<https://www.microhealthllc.com/news/microhealth-leaders-share-their-paths-to-success/> (<https://www.microhealthllc.com/news/microhealth-leaders-share-their-paths-to-success/>)

Would you like to add an additional webpage link?

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Web Page Link 6

<https://www.microhealthllc.com/news/claude-hines-receives-rotc-hall-of-fame/> (<https://www.microhealthllc.com/news/claude-hines-receives-rotc-hall-of-fame/>)

Would you like to add an additional webpage link?

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Web Page Link 7

<https://www.healthcareitnews.com/news/hines-work-battlefield-medical-systems-recognized> (<https://www.healthcareitnews.com/news/hines-work-battlefield-medical-systems-recognized>)

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Web Page Link 8

<https://www.facebook.com/watch/?v=869767401124750> (<https://www.facebook.com/watch/?v=869767401124750>)

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Web Page Link 9

<https://meamagazine.com/2016/08/01/putting-health-back-health-profile-claude-hines/>
(<https://meamagazine.com/2016/08/01/putting-health-back-health-profile-claude-hines/>)

Would you like to add an additional webpage link?**Supporting Document**

No File Uploaded

Would you like to add an additional supporting document?

No

By your submission of this entry to The Stevie Awards, you verify that you have read and agreed to abide by the regulations, terms and conditions of the competition (<https://www.asia.stevieawards.com/rules-and-terms-conditions-competition>).

Terms and Conditions

I Agree