

Application: 5747

TCS Philippines

<b>Page: General Information</b>
Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.
<b>Name of Organization/Company</b> Tata Consultancy Services (Philippines), Inc.
<b>Mobile Phone Number</b> +63 947 141 7701
<b>Additional Contacts</b> I would also like to have others receive emails about the disposition of our entries.
<b>Page: Entry Information</b>
<b>Entry Title</b> TCS Philippines
<b>Category</b> Q01f. Company of the Year - Information Technology - Managed Services
<b>Company of the Year Submission Format</b> Written Answers
<b>a. Briefly describe the nominated company's history and past performance (up to 200 words). Required</b> <p>At TCS Philippines, we go beyond helping businesses transform through technology. We help them make a meaningful difference; to their customers, and to the communities they serve. With the ability to rapidly apply and scale new technologies, the company has built long term partnerships with its clients – helping them emerge as perpetually adaptive enterprises. Many of these relationships have endured into decades and navigated every technology cycle, from mainframes in the 1970s to Artificial Intelligence today.</p> <p>TCS started its operations in the Philippines in 2008. It has then emerged as a destination of choice for our customers from major markets like North America, UK, Europe and Asia Pacific.</p> <p>TCS being one of the key players in the present-day Philippines outsourcing industry offers services in the realm of Banking and Financial Services, Communication, Media &amp; Information, Energy &amp; Utilities, Education. Government, Hi-Tech, Insurance, Life Sciences &amp; Healthcare, Manufacturing, Public Sector, Retail, Transport, Travel &amp; Hospitality. The center has now grown to 6000 + associates supporting 80+ global &amp; local customers spread across 2 major cities - Bonifacio Global City, Taguig and Angeles City, Pampanga.</p> <p>TCS Philippines is a full-service player capable of delivering end to end solutions services including Managed Services, App Dev &amp; Support, Consulting</p>
<b>b. Outline the nominated company's achievements since the beginning of 2023 that you wish to bring to the judges' attention (up to 250 words). Required</b> <p>Integrated GenAI into its operations, achieving an impressive milestone with 97% of employees becoming GenAI trained and certified.</p> <p>Pioneered annual customer event titled the TCS Reception Philippines; enabling industry leaders to connect, exchange perspectives, and explore AI-led innovations for driving future growth.</p> <p>TCS Pace Studio Launches in Philippines to Accelerate Digital Innovation for Clients Across the Asia Pacific Region</p> <p>Has seen significant growth, surpassing the 6,000-employee mark in March 2025,a milestone we had been aiming to achieve since 2019</p> <p>Opened a new office in Bonifacio Global City, Taguig in February 2024 boosting seating capacity by 500+ seats while promoting a collaborative eco-friendly workplace</p> <p>Consistently achieved between a 95-99% customer satisfaction rating, demonstrating our ability to lead the team and generate repeat business through excellent service.</p> <p>Winner of Gold Stevie at 2024 International Business Awards under Company of the Year Business or Professional Services category - Large</p> <p>Won 3 new IT and Technology projects in the local market – One of the largest and well-known fast-food chain in the world, A leading pharmaceutical and healthcare company in the Philippines, One of the largest real estates</p> <p>TCS Philippines, in collaboration with government, businesses and academia, has been implementing programs and initiatives to reimagine the broader construct of education for the country to have a dynamic, future-ready workforce through projects such as TCS goIT, Ignite My Future, and TCS Sustainathon.</p> <p>Named as a Top Employer in Philippines for the nine consecutive year by the Top Employers Institute (2017-2025)</p>

**c. Explain why the achievements you have highlighted are unique or significant. If possible compare the achievements to the performance of other companies in the firm's industry and/or to the company's own past performance (up to 250 words). Required**

In an era where technological advancement continually reshapes the IT and Business Process Management industry, TCS has established itself as the preferred partner for digital transformation and technology among leading organizations both locally and globally. Since its inception in 2008, TCS has consistently adhered to the highest standards of innovation, transformation, and customer service.

TCS Philippines won Stevie Gold as Company of the Year at the 2024 International Business Awards, highlighting its innovative practices and exceptional performance that enhance its credibility in the market.

The successful integration of GenAI into its operations is notable, with 97% of employees becoming GenAI trained and certified. The launch of TCS Pace Studio in the Philippines demonstrates a commitment to accelerating digital innovation, positioning TCS as a leader in digital transformation. The launch of TCS Reception enables industry leaders to connect, exchange insights, and explore AI-led innovations for future growth.

Surpassing the 6,000-employee mark reflects TCS's significant growth, showcasing effective management amid challenging market conditions. New office in Bonifacio Global City enhances operational capacity and aligns with TCS's strategic vision

TCS achieves customer satisfaction ratings of 95-99% fostering a culture of excellence. With TCS' ability to rapidly apply and scale new technologies, the company has built long term partnerships with its clients – helping them emerge as perpetually adaptive enterprises.

It has also been named a Top Employer in the Philippines for nine consecutive years 2017-2025 and actively supports STEM education through CSR programs, preparing the youth for a digital future.

**d. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional**

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Supporting Document 6

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