

Mohnish Singh Leveraging AI to Effectively Restore People's Lives After a Collision Event

Page: General Information
Provide information about the company to be considered for the award. If you will be nominating an individual, specify the nominee's employer.
Name of Organization/Company ValueLabs, Inc.
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Additional Contacts I do not wish to list additional contacts
Page: Entry Information
Entry Title Mohnish Singh Leveraging AI to Effectively Restore People's Lives After a Collision Event
Category T11. Employee of the Year - Transportation Technology
Employee Nominee Submission Format Written Answers
a. Briefly describe the nominated non-executive person's employer: the organization's history and past performance (up to 200 words). Required <p>ValueLabs was founded in 1997, as a three-person software development venture. Over nearly three decades, it has grown into a global technology services provider with more than 7,000 employees operating across six continents and serving over 300 clients . The company's "Human + AI" ethos is embodied in its AiDE® platform—now positioned as an "Agentic AI Services" offering designed to automate enterprise workflows and enhance productivity.</p> <p>ValueLabs has received extensive industry recognition. In 2023, AiDE® earned three Stevie International Business Awards™—Gold for Technical Innovation of the Year (AiDE SDLC™) and Innovation of the Year (AiDE xPerience™), plus Bronze for Customer Service Solution (AiDE Chat™); the company also won Silver for "Most Innovative Tech Company of the Year" . In 2024 ValueLabs secured a Silver Stevie for Technology Excellence as AI Company of the Year, and Bronze for AI Breakthrough of the Year. In 2025, it swept multiple Globee® Awards, including Gold for AI excellence and World HRD Congress honors —being named the AI Company of the Year, Dream Employer of the Year, ranking #1 in Dream Companies to Work For.</p> <p>Today, ValueLabs continues its evolution to a mid sized, privately held global IT leader driving innovation and sustainable growth through AI driven transformation.</p>
b. Outline the nominated non-executive employee's achievements since the beginning of 2023 that you wish to bring to the judges' attention (up to 250 words). Required <p>Since early 2023, Mohnish Singh, while working at his client site, has delivered three AI breakthroughs now transforming how auto insurers manage claims: Intelligent Triage, Intelligent Estimating, and the Quality Score for vehicle repair estimates. These innovations are now in production combined across 8 U.S. national carriers and have impacted more than 150,000 vehicle claims annually.</p> <p>Intelligent Triage uses AI to instantly determine whether a vehicle is repairable or a total loss at the First Notice of Loss stage - improving speed, reducing costs, and helping restore customer lives faster.</p> <p>Intelligent Estimating leverages computer vision to generate complete line-by-line repair estimates from just images in seconds, replacing hours of manual work.</p> <p>Quality score for vehicle repair estimates prioritizes top 30% estimates that need human review based on safety-critical gaps, helping ensure proper and safe repairs.</p> <p>Mohnish is the lead inventor and co-inventor on two published U.S. patent applications for these systems and has been recognized as a 4-time Annual MVP by his client's Auto Physical Damage division, and a featured speaker at the 2024 Enlyte Envision Industry Conference.</p> <p>His work blends technical innovation with deep human empathy – ensuring that AI doesn't just make processes faster, but restores lives more safely and consistently. These contributions have moved beyond product leadership into industry transformation. Mohnish's AI product management skills has not only modernize how insurers operate but has touched the lives of everyday people – ensuring that when vehicles are damaged, they are repaired right, and families get back on the road safely.</p>

c. Explain why the achievements you have highlighted are unique or significant. If possible compare the achievements to the performance of other employees or to other workers in your industry and/or to the nominee's past performance (up to 250 words). Required

Mohnish Singh's work is distinct not just in innovation, but in its depth of adoption and real-world impact. While many AI initiatives in insurance remain in pilot or research stages, Mohnish's solutions are live and scaled, used daily by insurance appraisers across 8 carriers. That level of execution is exceptional in a domain where transformation is slow and heavily regulated. His quality model for vehicle repair estimate addresses an often overlooked but critical risk: ensuring repairs are not just cost-effective, but safe. While others focus AI on automation alone, Mohnish's approach centers on accountability – identifying areas of gaps in repair estimates that could impact safe and proper repairs.

In comparison to others in the field, Mohnish's work spans the full lifecycle of a claim: from triage, to estimating, to post-estimate review. Most AI professionals focus on one task – Mohnish is leading transformation across them all.

His contributions are also codified in two U.S. patent applications, which is uncommon for a non-executive product leader in this space.

Beyond technology, what sets him apart is his commitment to human outcomes. His AI tools are designed to reduce stress, eliminate delays, and help people restore normalcy after accidents – faster, safer, and with trust, with 22% accuracy improvement and 70% automated estimates. Mohnish's work defines what modern, mission-aligned AI leadership should look like. He delivers not just efficiency gains, but trust, safety, and piece of mind to insurers and their customers. That's what makes his contributions not just exceptional – but essential.

d. Reference any attachments of supporting materials throughout this nomination and how they provide evidence of the claims you have made in this nomination (up to 250 words). Optional

I was featured in the 2025 Enlyte Envision Industry Trends Report (page 17 in attached report), a nationally circulated and highly respected trade publication in the insurance and automotive repair industry. My inclusion as a quoted expert was a direct result of my work developing Artificial Intelligence (AI) solutions that span the full spectrum of auto claims decision-making. I was asked to contribute insights on the challenges, concerns, and the promise of Generative AI technology on Insurance industry because of my leadership in building three interlocking AI products: Intelligent Triage (for early total loss decisioning), Intelligent Estimating (for image-based vehicle repair estimate generation), and the Quality Score of vehicle repair estimates (intelligent audit prioritization).

The report, produced by Enlyte – a recognized authority in auto claims, casualty, pharmacy and clinical services – has been honored with a Gold Stevie® Award for Best E-book publication in 2023, reflecting its excellence in content and presentation.

I'm the lead-inventor of U.S. Patent Publication No. US 2024/0086734 A1 titled "Machine Learning Prediction of Repair or Total Loss Actions". Please see attached.

I also co-invented the U.S. Patent Publication No. US 2024/0087330 A1, titled "System and Method for Automatically Identifying Vehicle Panels Requiring Paint Blending". The system accepts one or more vehicle images, applies machine learning to identify the primary repair panel and adjacent panels requiring blending, and dynamically calculates a cost estimate that is returned directly to a claims adjuster. This advancement increases consistency, speed, and accuracy in automated estimate generation. Please see attached.

[REDACTED FOR PUBLICATION]

Would you like to add an additional supporting document?

Yes

[REDACTED]

Would you like to add an additional supporting document?

No

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